

## Terms and conditions ✕

### Terms and conditions for Dancamps

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Here you will find useful information concerning the use of online booking. You can read about how we treat your personal information when using online booking, how you will receive a receipt for your purchase and much more.

#### Payment

All prices in online booking are written in danish kroner with sales tax included unless stated otherwise.

Payment is made by using one of the approved credit cards in online booking, including Dankort, Visa, Mastercard/Eurocard and Diners among others.

There are no extra charges included when using online booking.

#### Shipping and delivery

When you book a cabin, luxury cabin, luxury tent or a unit for a camper or tent you will see a contract with the billing information and purchase information on the screen at the end of the booking process. This contract can be printed out from the homepage. If you supply a valid e-mail address you will also receive an e-mail with this information.

Delivery of the product which you have booked online happens when you arrive in Dancamps on the day of arrival (and ends on the departure date). Both of these dates are written in the contact mentioned above.

#### Cancellation and money back

You can cancel your online booking on the following terms:

- If you cancel your order within 14 days from the booking date you will receive the full amount back. Otherwise the terms below apply:
- If you cancel your booking more than 30 days prior to arrival you will get a full refund except for an administration fee of Dkk. 200,-.
- If you cancel your booking less than 30 days and more than 7 days prior to arrival you will receive 50% of the full amount.
- If you cancel your booking less than 7 days prior to arrival you will lose the whole amount.

#### Privacy and handling of personal information

Dancamps register your name, address, e-mail address and other information given when booking online. This information is kept in our customer database. The information is not given to a third party but the registration is kept within Dancamps for 5 years.

Dancamps uses server side cookies and a secure connection to secure the information you give when using online booking.

Payment with a creditcard happens on a secure server where the information is encrypted before being sent over the internet.

#### Contact information

If you for some reason do not receive your contract which confirms your purchase, and do not get any errors from the online booking system then please contact us using the information below.

Ok